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May 1, 2003

RECEIVED

Via Hand Delivery

Marlene H. Dortch Secretary Federal Communications Commission 445 12th Street, S.W. Washington, DC 20554

FEDERAL COMMUNICATIONS COMMISSION OFFICE OF THE SECRETARY

MAY - 1 2003

Re:

Dobson Cellular Systems, Inc. E911 Quarterly Report —

CC Docket No. 94-102

Dear Ms. Dortch:

Dobson Cellular Systems, Inc. and its subsidiaries, by its attorneys, hereby submit the attached Quarterly Report on their progress toward and compliance with the terms and conditions of the Order to Stav and the Commission's E911 rules.1

If there are any questions regarding this matter, please contact the undersigned.

Sincerely,

WILKINSON BARKER KNAUER, LLP

By:

Lee J. Rosen

Lee & Rosn

Attachment

cc:

David H. Solomon, Chief, Enforcement Bureau Thomas J. Sugrue, Chief, Wireless Telecommunications Bureau John Ramsey, Executive Director, APCO Robert M. Gurss, Counsel, APCO Terry Peters, Executive Director, NENA James R. Hobson, Counsel, NENA and NASNA Evelyn Bailey, NASNA

No of Capies rec'd 0 +4

¹ See Revision of the Commission's Rules to Ensure Compatibility with Enhanced 911 Emergency Calling Systems, CC Docket No. 94-102, Order to Stay, 17 FCC Rcd 14841 (2002) ("Order to Stay").

E911 Status – Quarterly Report CC Docket No. 94-102 May 1, 2003

Summary of Report

Pursuant to the *Order to Stay*, Dobson Cellular Systems, Inc., as a Tier II carrier, provides in this Quarterly Report ("Report") information on all pending requests for Phase I and Phase II services received by DCS, including: the entity requesting service; the date the request was received; and the status of the request. For Phase I requests that have been pending for over six months or for which the March 1, 2003 Phase II deployment has passed, DCS has also included the projected deployment date (if available), a brief description of the reasons for the delay, and steps it has taken to resolve the issues causing the delay. Detailed information regarding the requests is contained in the attached table.

Phase I Service

DCS has received 70 requests for Phase I services and has activated service in 65 of these jurisdictions. DCS has worked diligently with its third-party location solution vendor, Intrado, as well as the public safety community, in coordinating Phase I deployment. The company remains committed to working with its vendors, the PSAPs, and state and local governments, in order to deploy Phase I services in these jurisdictions as soon as possible.

Phase II Service

A. Deployment Preparation

As discussed in its waiver petition, DCS is a mid-sized carrier servicing predominantly rural and suburban markets in 19 states. The company relies primarily upon a TDMA-based network of base stations and switching equipment. As a result of the lack of commercial availability of compliant handset-based Phase II location solutions for TDMA carriers, the company has taken steps to prepare to deploy a network-based solution.

DCS's network consists of approximately 15 Mobile Switching Centers, a majority of which utilize equipment manufactured by Nortel Networks ("Nortel"), the rest utilizing some Lucent Technologies ("Lucent") TDMA network equipment. DCS has worked with these equipment vendors to prepare for Phase II deployment, as all switch upgrades necessary to supply Phase II services were completed by Lucent by August, 2002 and by Nortel by June, 2002.

In addition, DCS has executed an exclusive contract with Grayson Wireless to provide the PDE equipment necessary to deploy its Phase II network-based location solution. The vendor has contracted to provide compliant Phase II services in Erie County, PA; Genesee County, NY; Cattaraugus County, NY; Chautauqua County, NY; and Austin County, TX as discussed below. In fact, DCS hopes to deploy Phase II services to 100% of the area in Erie

¹ See Revision of the Commission's Rules to Ensure Compatibility with Enhanced 911 Emergency Calling Systems, CC Docket No. 94-102, Order to Stay, 17 FCC Rcd 14841 (2002) ("Order to Stay").

² The instant Report is filed on behalf of Dobson Cellular Systems, Inc. and its subsidiaries (collectively "DCS").

³ As indicated in the table, the provided "request date" indicates the date the PSAP/requesting entity sent its request to DCS. This date may not correspond with the date the PSAP's/requesting entity's request was "valid" per Section 20.18(j) of the rules.

County, PA; Genesee County, NY; and Cattaraugus County, NY. DCS is currently deploying Phase II services to these jurisdictions in accordance with mutually agreed to timetables which have been negotiated or are currently under discussion with PSAPs.

B. Phase II Requests

DCS has received requests for Phase II service from the following five jurisdictions: Erie County, PA; Genesee County, NY; Cattaraugus County, NY; Chautaugua County, NY; and Austin County, TX. On October 3, 2002, the company sent correspondence to the contacts for Erie, Genesee and Cattaraugus Counties, stating that it is tentatively considering each request "valid" solely for purposes of good faith and intends to provide Phase II services. The status of these requests is detailed in the attachment. For each active request, DCS is proceeding with deployment, and proceeding in good faith even for PSAPs who have not yet provided Richardson documentation.

To ensure that it may properly prioritize its E911-designated resources, DCS has requested each of these PSAPs to provide documentation pursuant to the *Richardson* criteria.⁴ DCS has received a response to its request from these PSAPs and is proceeding in good faith and has signed a contract with Grayson to provide Phase II capabilities in Erie, Cattaraugus, Genesee and Austin Counties. Furthermore, in Chautauqua County, DCS has also requested that the PSAP provide documentation pursuant to the Richardson criteria⁵, and was notified by the LEC that the county is not ready to accept Phase II at this time. Finally, on February 11, 2003 DCS sent correspondence to Austin County requesting documentation pursuant to the Richardson criteria. DCS has received a reply from the county and considers Austin County's request valid.

C. Deployment Issues

In discussions with Grayson Wireless, however, DCS has learned that leasing and zoning issues may affect DCS' ability to meet the March 1, 2003 deployment deadline in some markets. Specifically, in order to meet the Commission's network-based accuracy requirements, Grayson Wireless has informed the company that it will need to install Angle-of-Arrival ("AOA") antennas at certain cell sites in addition to the Time Difference of Arrival equipment that will be installed in individual cell sites. DCS has also been informed that installing AOA antennas may require tower modifications, lease modifications, and zoning approvals – any of which present the potential for delay.

DCS brought similar matters to the Commission's attention in its original waiver request.⁶ Accordingly, if necessary, DCS may avail itself of further waiver procedures to account for the potential market-specific shortcomings a network-based solution in its rural markets may present. The Commission has indicated that it will consider such requests.

As required by the Order to Stay, a copy of this report is being filed with the Chief of the Enforcement Bureau, the Chief of the Wireless Telecommunications Bureau, and the Executive Directors and Counsels of APCO, NENA, and NANSA.

⁴ *Id*.

⁶ See Dobson Cellular Systems, Inc. Petition for Waiver of Sections 20.18(e), (f), and (h) of the Commission's Rules, CC Docket No. 94-102, at 11-15 (filed Sept. 4, 2001).

⁷ See Order to Stay at ¶ 41.

Dobson Cellular Systems, Inc. Wireless E9-1-1 Phase I & II Service & "Request" Summary

STATUS OF PHASE I DEPLOYMENT --

State	County	Requesting Entity Name	Request Date	Status	Steps Taken to Resolve Deployment Problems for Requests Pending Over Six Months	Expected Deployment Date
MI	Kalkaska	Michigan	04/30/01	Service activated on		
		Communications		4/08/02. State		
		Director Association		administrative issues.		
MI	Mason	Michigan	09/01/00	Service activated on		
		Communications		8/19/02.		
		Director Association		PSAP was not Phase I		
				capable at time of		
				request.		
MI	Manistee	Michigan	09/01/00	Service activated on		
		Communications		3/19/02. State		
		Director Association	,	administrative issues.		
MI	Missaukee	Michigan	09/01/00	Service activated on		
		Communications		3/19/02. State		
		Director Association		administrative issues.		
MI	Osceola	Michigan	09/01/00	Service activated on		
		Communications		4/25/02. State		
		Director Association		administrative issues.		
MI	Lake	Michigan	09/01/00	Service activated on		
		Communications		4/09/02. State		
		Director Association		administrative issues.		
MI	Antrim	Antrim County Sheriff	11/11/01	DCS/INTRADO:	DCS is ready to	05/25/03

¹ Indicates date PSAP sent letter to DCS requesting service; does not correspond with date PSAP's request was "valid" per Section 20.18(j) of the rules.

MI	Charlevoix	Office Michigan	09/01/00	Awaiting signaling sequences from third party provider. PSAP was not Phase I capable at time of request. Trunking issues from LEC. Service activated on	deploy. Spoke with PSAP director to discuss date.
		Communications Director Association		4/08/02. State administrative issues.	
MI	Leelanau	Michigan Communications Director Association	09/01/00	Service activated on 3/18/02. State administrative issues.	
MI	Wexford	Michigan Communications Director Association	09/01/00	Service activated on 3/19/02. State administrative issues.	
MI	Emmet	Michigan Communications Director Association	09/01/00	Service activated on 4/09/02. State administrative issues.	
MI	Benzie	Michigan Communications Director Association	09/01/00	Service activated on 4/09/02. State administrative issues.	
MI	Grand Traverse	Michigan Communications Director Association	09/01/00	Service activated on 3/18/02. State administrative issues.	
MI	Huron	Michigan Communications Director Association	09/01/00	Service activated on 2/15/02. State administrative issues.	
MI	Sanilac	Michigan Communications Director Association	09/01/00	Service activated on 2/22/02. State administrative issues.	
MI	Tuscola	Michigan Communications	09/01/00	Service activated on 2/13/02. State	

	Director Association		administrative issues.	
Bastrop	CSEC	10/12/99	Service activated on	
			03/18/01. PSAP	
			readiness and Council	
			of Governments'	
			administrative issues.	
Caldwell	CSEC	10/12/99	Service activated on	and the same
			03/18/01. PSAP	
			readiness and Council	
			of Governments'	
			administrative issues.	
Fayette	CSEC	10/12/99	Service activated on	
i			03/18/01. PSAP	
			readiness and Council	
			of Governments'	
		:	administrative issues.	
Lee	CSEC	10/12/99	Service activated on	
			03/18/01. PSAP	
			readiness and Council	
			of Governments'	
			administrative issues.	
Gonzales	CSEC	10/12/99	Service activated on	
			01/15/01. PSAP	
			readiness and Council	
			of Governments'	
			administrative issues.	
Jackson	CSEC	10/12/99	Service activated on	
			01/15/01. PSAP	
			readiness and Council	
			of Governments'	
			administrative issues.	
Lavaca	CSEC	10/12/99	Service activated on	
			01/15/01. PSAP	

readiness and Council of Governments' administrative issues.	Service activated on 02/13/01. PSAP readiness and Council of Governments'	Service activated on 02/13/01. PSAP readiness and Council of Governments? administrative issues.	Service activated on 02/28/01. PSAP readiness and Council of Governments' administrative issues.	Service activated on 02/28/01. PSAP readiness and Council of Governments' administrative issues.	Service activated on 02/28/01. PSAP readiness and Council of Governments' administrative issues.	Service activated on 02/28/01. PSAP readiness and Council of Governments' administrative issues.
	10/12/99	10/12/99	10/12/99	10/12/99	10/12/99	10/12/99
	CSEC	CSEC	CSEC	CSEC	CSEC	CSEC
	Milam	Hamilton	Falls	Freestone	Limestone	Bosque
	TX	TX	ΧΙ	ΧT	ΧT	TX

TX	Hill	CSEC	10/12/99	Service activate on 02/28/01. PSAP readiness and Council	
				of Governments' administrative issues.	
TX	Colorado	CSEC	10/12/99	Service activated on 02/21/01. PSAP	
				readiness and Council of Governments' administrative issues.	
TX	Fort Bend	CSEC	10/12/99	Service activated on 02/21/01. PSAP	
				readiness and Council of Governments' administrative issues.	
TX	Matagorda	CSEC	10/12/99	Service activated on 02/21/01. PSAP	
				readiness and Council of Governments'	
TX	Wharton	CSEC	10/12/99	administrative issues. Service activated on 02/21/01. PSAP	
				readiness and Council of Governments'	
TX	Navarro	CSEC	10/12/99	administrative issues. Service activated on 04/15/01. PSAP	
				readiness and Council of Governments'	
TX	Erath	CSEC	10/12/99	administrative issues. Service activated on 04/15/01. PSAP	
				readiness and Council	

TX Armstrong CSEC 10/12/99 Service activated on administrative issues.					
Armstrong CSEC 10/12/99 Carson CSEC 10/12/99 Collingsworth CSEC 10/12/99 Donely CSEC 10/12/99 Gray CSEC 10/12/99 Hansford CSEC 10/12/99 Hemphill CSEC 10/12/99					or Governments
Armstrong CSEC 10/12/99 Carson CSEC 10/12/99 Collingsworth CSEC 10/12/99 Donely CSEC 10/12/99 Gray CSEC 10/12/99 Hansford CSEC 10/12/99 Hemphill CSEC 10/12/99					administrative issues.
Carson CSEC 10/12/99 Collingsworth CSEC 10/12/99 Donely CSEC 10/12/99 Gray CSEC 10/12/99 Hansford CSEC 10/12/99 Hamsford CSEC 10/12/99	TX	Armstrong	CSEC	10/12/99	Service activated on
Carson CSEC 10/12/99 Collingsworth CSEC 10/12/99 Donely CSEC 10/12/99 Gray CSEC 10/12/99 Hansford CSEC 10/12/99 Hemphill CSEC 10/12/99		ı			02/23/01. PSAP
Carson CSEC 10/12/99 Collingsworth CSEC 10/12/99 Donely CSEC 10/12/99 Gray CSEC 10/12/99 Hansford CSEC 10/12/99 Hemphill CSEC 10/12/99					readiness and Council
Carson CSEC 10/12/99 Collingsworth CSEC 10/12/99 Donely CSEC 10/12/99 Gray CSEC 10/12/99 Hansford CSEC 10/12/99 Hemphill CSEC 10/12/99					of Governments'
Carson CSEC 10/12/99					administrative issues.
Collingsworth	XI	Carson	CSEC	10/12/99	Service activated on
Collingsworth CSEC 10/12/99					02/23/01. PSAP
Collingsworth					readiness and Council
Collingsworth					of Governments'
Collingsworth CSEC 10/12/99					administrative issues.
Donely	TX	Collingsworth	CSEC	10/12/99	Service activated on
Donely CSEC 10/12/99		l			02/23/01. PSAP
Donely CSEC 10/12/99					readiness and Council
Donely CSEC 10/12/99					of Governments'
Donely CSEC 10/12/99					administrative issues.
Gray CSEC 10/12/99 Hansford CSEC 10/12/99 Hemphill CSEC 10/12/99	XI	Donely	CSEC	10/12/99	Service activated on
Gray CSEC 10/12/99 Hansford CSEC 10/12/99 Hemphill CSEC 10/12/99		•			02/23/01. PSAP
Gray CSEC 10/12/99 Hansford CSEC 10/12/99 Hemphill CSEC 10/12/99					readiness and Council
Gray CSEC 10/12/99 Hansford CSEC 10/12/99 Hemphill CSEC 10/12/99					of Governments'
Gray CSEC 10/12/99 Hansford CSEC 10/12/99 Hemphill CSEC 10/12/99 CSEC C					administrative issues.
Hansford CSEC 10/12/99 Hemphill CSEC 10/12/99	TX	Gray	CSEC	10/12/99	Service activated on
Hansford CSEC 10/12/99 Hemphill CSEC 10/12/99					02/23/01. PSAP
Hansford CSEC 10/12/99 Hemphill CSEC 10/12/99					readiness and Council
Hansford CSEC 10/12/99 Hemphill CSEC 10/12/99					of Governments'
Hansford CSEC 10/12/99 Hemphill CSEC 10/12/99					administrative issues.
Hemphill CSEC 10/12/99	TX	Hansford	CSEC	10/12/99	Service activated on
Hemphill CSEC 10/12/99					02/23/01. PSAP
Hemphill CSEC 10/12/99					readiness and Council
Hemphill CSEC 10/12/99					of Governments'
Hemphill CSEC 10/12/99					administrative issues.
	TX	Hemphill	CSEC	10/12/99	Service activated on

				02/23/01. PSAP		
				readiness and Council		
				of Governments'		
				administrative issues.		
TX	Hutchinson	CSEC	10/12/99	Service activated on		
	12414111111111111111111111111111111111		14,12,33	02/23/01. PSAP		
				readiness and Council		
				of Governments'		
				administrative issues.		
TX	Lipscomb	CSEC	10/12/99	Service activated on		
				02/23/01. PSAP		
				readiness and Council		
				of Governments'		
				administrative issues.		
TX	Ochiltree	CSEC	10/12/99	Service activated on	,	
				02/23/01. PSAP		
				readiness and Council		
				of Governments'		
				administrative issues.		
TX	Roberts	CSEC	10/12/99	Service activated on		
				02/23/01. PSAP		
				readiness and Council		
				of Governments'		
				administrative issues.		
TX	Wheeler	CSEC	10/12/99	Service activated on		
				02/23/01. PSAP		
				readiness and Council		
				of Governments'		
				administrative issues.		.,,
TX	Robertson	CSEC	10/12/99	Service activated on		
				04/15/01. PSAP		
				readiness and Council		
				of Governments'		

CSEC
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				and turn up was completed in September, 2002 Translation problems at the switch resulted in interim delay Service since activated on 1/10/03	
TX	Coleman	CSEC	10/12/99	Service activated on 03/08/01. PSAP readiness and Council of Governments' administrative issues.	
TX	Brownwood	CSEC	10/12/99	Service activated on 03/08/01. PSAP readiness and Council of Governments' administrative issues.	
TX	Comanche	CSEC	10/12/99	Service activated on 03/08/01. PSAP readiness and Council of Governments' administrative issues.	
TX	Runnels	CSEC	10/12/99	Service activated on 03/08/01. PSAP readiness and Council of Governments' administrative issues.	
TX	Eastland	CSEC	10/12/99	Service activated on 02/21/01. PSAP readiness and Council of Governments'	

				administrative issues.		
TX	Austin	Austin County Emergency Communications District	1/14/02	Delays in completion of trunking upgrades by LEC. Trunks are now installed and testing began in February 2003. Service activated on 3/13/03.		02/15/03
OK	Cherokee	Cherokee County	3/14/02	Administrative delays relating to pANI issues. DCS sent letter (dated 12/23/02) to county stating that DCS will deploy 120 days after PSAP provides documentation that cost recovery issues with LEC have been resolved.	DCS is willing to supply pANI to PSAP.	TBD – awaiting PSAP reply
MD	Talbot	Talbot County	8/07/02	LEC: Trunks were due 11/20/02 from LEC. Trunks are now in and testing initiated February 2003. Testing in February unsuccessful. Testing initiated on April 23,2003 and was unsuccessful.	Additional testing planned.	TBD

PA	Erie	Erie County Emergency Management Agency	04/12/01	Service activated on 2/06/02.		
PA	Crawford	Crawford County	3/26/02	Call testing to begin first week November, 2002. Delay in receiving trunks from LEC; trunks are installed and testing began in February 2003. Service activated on 2/19/03.	DCS is ready to deploy. Third party provider loading pANI in database.	
NY	Allegany	Allegany County	7/18/02	Delay in receiving trunks from LEC. Trunks are now installed and testing began in February 2003. Service activated on 3/26/03.	N/A	
NY	Cattaraugus	Cattaraugus County Sheriff Office	05/22/01	PSAP cost recovery issues; LEC delay in issuing trunks. Service activated on 8/06/02.		
NY	Chautauqua	Office of the Sheriff	06/01/01	Service activated on 5/17/02. PSAP cost recovery issue.		
NY	Genesee	Office of the Sheriff	04/10/01	Working on test call issues. LEC delays in issuing trunks.		

				Service activated on 11/21/02		
TX	Henderson	Henderson County Communications District	01/09/03	Awaiting network recommendation from third party provider. Received Network Recommendations. Trunks are ordered.	N/A	07/09/03
NY	Kent	Kent County Emergency Management Agency	04/23/03	N/A	N/A	10/23/03

STATUS OF RESPONSE TO PHASE II INQUIRIES/REQUEST-

State 1	County:	Lendesting	Request Date 18		Steps aken a Result Deni ake a Result ake a	Expand
PA	Erie	Erie County Emergency Response Management Agency – Erie County E911 Center	4/12/2001*	 Dobson responded by letter (4/23/2001), requesting verification of capabilities and cost recovery mechanism. Erie County did not respond. Dobson sent letter 10/3/02 notifying County that it is tentatively considering request to be "valid" and plans to 	DCS is involved in ongoing discussions with PSAP to determine alternative date. Equipment from PDE provider has been ordered and is to be shipped in April 2003. Nortel and Grayson in	TBD. DCS intends to deploy Phase II in good faith notwithstanding lack of PSAP readiness documentation.

NY	Genesee	Office of Sheriff, Genesee County, New York	(4/10/2001)* 9/5/2002 (received 9/9/02)	deliver Phase II services by 3/1/03, but also requested documentation pursuant to <i>Richardson</i> . - DCS has not received a response from county but intends to tentatively treat request as "valid" pending PSAP's provision of <i>Richardson</i> documentation. - Dobson has signed contract with Grayson on 12/13/02. - Dobson responded by letter, (dated 4/17/2001), requesting verification of capabilities and cost recovery mechanism. - Genesee County replied by letter, (dated 7/27/2001), stating that PSAP has been upgraded to receive Phase I (via CAS); no statement as to Phase II readiness. - County sent "official" Phase II request 9/5/02 (received 9/9/02), indicating Phase I compliant utilizing NCAS solution. - Dobson sent letter 10/3/02	discussions concerning the AMU (Abis Monitoring Unit) for GSM. DCS is involved in ongoing discussions with PSAP to determine alternate date. Equipment from PDE provider has been ordered and is to be shipped in April 2003. Nortel and Grayson in discussions concerning the AMU (Abis Monitoring Unit) for GSM	TBD. DCS intends to deploy Phase II in good faith notwithstanding lack of PSAP readiness documentation.
				- Dobson sent letter 10/3/02 notifying County that it is tentatively considering request to be "valid" and plans to deliver Phase II services by 3/9/03, but also requested		

NY	Cattaraugus	Cattaraugus County Sheriff Office	6/05/02*	documentation pursuant to <i>Richardson</i> . - DCS has not received a response from the county but intends to tentatively treat request as "valid" pending PSAP's provision of <i>Richardson</i> documentation. - Dobson has signed contract with Grayson on 12/13/012. - Dobson responded by letter, (dated 8/31/02) requesting verification of capabilities and cost recovery mechanism. - Cattaraugus County replied by email that they are capable of receiving Phase II calls. - Dobson sent letter 10/3/02 notifying County that it is tentatively considering request to be "valid" and plans to deliver Phase II services by 3/1/03, but also requested documentation pursuant to <i>Richardson</i> . - Dobson has not received a response from the County but intends to tentatively treat request as "valid" pending PSAP's provision of <i>Richardson</i> documentation.	DCS is involved in ongoing discussions with PSAP to determine alternative date. Equipment from PDE provider has been ordered and is to be shipped in April, 2003. Nortel and Grayson in discussions concerning the AMU (abis Monitoring Unit) for GSM.	TBD. DCS intends to deploy Phase II in good faith notwithstanding lack of PSAP readiness documentation.
NY	Chautauqua	Office of the Sheriff	12/13/02	Dobson responded by letter (dated 1/9/03) requesting	N/A	6/13/03 or within 6 months

				verification of capabilities and cost recovery mechanism pursuant to <i>Richardson</i> . - Dobson has not received a response from the County. Dobson had a conversation with the LEC and was notified that county is not ready to accept Phase II calls.		of Richardson documentation.
TX	Austin	Austin County Emergency Communications	01/28/03	Dobson sent letter to County requesting documentation pursuant to <i>Richardson</i> dated 2/11/03. PSAP responded that there is a cost recovery mechanism in place and the PSAP is capable of receiving Phase II 911 calls.	N/A	07/28/03

^{*} Contact indicated entity was "requesting" deployment both Phase I and Phase II services.

AFFIDAVIT OF RONALD L. RIPLEY

I, Ronald L. Ripley, do hereby declare that the following is true and accurate:

I am an officer of Dobson Cellular Systems, Inc. ("DCS").

I have reviewed the DCS E911 Phase II Quarterly Report ("Report") and to the best of my knowledge, information, or belief, all of the information contained in the Report is truthful and accurate.

Ronald L. Ripley Vice President &

Senior Corporate Counsel

Executed on: 🕇

CERTIFICATE OF SERVICE

I, LaTashia T. Williams, hereby certify that on the 1st day of May 2003, copies of the foregoing "Quarterly Report" were sent by first class mail, postage pre-paid, or by hand delivery (*) to the following:

David H. Solomon*
Chief
Enforcement Bureau
Federal Communications Bureau
445 12th St., SW, Room 7C-485
Washington, D.C. 20554

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Executive Director, APCO
APCO International, Inc.
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Daytona Beach, FL 32114

Terry Peters Executive Director, NENA 422 Beecher Road Columbus, OH 43230

Evelyn Bailey President, NASNA 94 State Street Drawer 20 Montpelier, VT 05620 John Muleta*
Chief
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LaTashia T. Williams